

## The Star Barn

### Accessibility Guide for Self-catering accommodation

[info@ingramvalley.co.uk](mailto:info@ingramvalley.co.uk) 07379 651819 [www.ingramvalley.co.uk](http://www.ingramvalley.co.uk)

[Accessibility Statement - Ingram Valley](#)

N.B. Visit Northumberland, Visit England, Crabtree & Crabtree helped us with this guide.

## Welcome

At Ingram Valley Farm's Self Catering Property 'The Star Barn' we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right accommodation for your specific requirements.

Our accommodation is rated by Crabtree & Crabtree.

## At a Glance

### Level Access

- The main entrance has level access
- There is level access from the main entrance to:
  - Kitchen, Studio: Pull out double sofa bed (ground floor)
  - Lounge
  - Downstairs Toilet (adjustable toilet frame with seat)
  - Shower
  - Hallway
  - Safari vehicle to take guests to the farm, Ingram Café, Gift Shop and Farm Shop: [Ingram-Valley-Accessibility-Brochure.pdf \(ingramvalley.co.uk\)](#)
  - Steps in and out of Safari Vehicle
  - Ingram Café has disabled parking, disabled toilets, wheelchair access and ramps and a beautiful garden.

## Bedrooms

- We have non-allergic bedding.

## Level access bedrooms

- From the main entrance to the double sofa bed, there is level access.
- The route to the bedroom is 750mm wide
- The bathroom has a level access shower.

## Hearing

- The (bedroom) TVs have subtitles.
- We have an audio tour in three different languages: [Audio Tour - Ingram Valley](#)
- All staff are being trained in visible and invisible disability awareness.

## Visual

- We have information in large print and other.

## General

The accommodation is rated by Crabtree & Crabtree as suitable for:

- Older and less mobile guests
- Staff are available 24 hours a day.
- All staff have disability awareness training.

## Getting here

The Star Barn  
Millfield House  
Ingram  
Alswick  
Northumberland  
NE66 4LU

## Travel by public transport

- You can get to Self-catering property 'The Star Barn' by bus to Powburn and then the Ingram Valley Farm Safari Vehicle can collect guests from Powburn, Hedgeley Garage.  
NE66 4HU

- The nearest bus stop is in Powburn. The bus stop is 3.9 miles / 6.3 km from The Star Barn.
- The nearest train station is Alnmouth, NE66 3QF. The train station is 18.4 miles / 29.6 km from The Star Barn.
- A useful website: [Accessible travel in Northumberland | Visit Northumberland](#)



### **Travel by taxi**

- For a list of accessible taxi services please visit: [www.visitnorthumberland.com](http://www.visitnorthumberland.com). Please check first if each taxi company meets your accessibility requirements:
- Yellow Taxi – Alnwick (Alnmouth Station) 01665 541 250
- Knights Taxi – Alnmouth (Alnmouth Station) 01665 714 555



### **Parking**

There are accessible parking spaces at Ingram Café 0.25 miles from The Star Barn. We can collect guests in the Safari Vehicle and take guests to The Star Barn entrance. Parking is free.



### **Main entrance**

- The main entrance has level access.
- The door is 820mm wide.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.

## **Getting around inside**

### **Visual Impairment - General Information**

- We are working on braille very soon with Newcastle University